Holla Rewardz Regulatory Information

1. Company Details Holla Rewardz operates under the business name Holla Rewardz Llp, registered in India. The company is committed to adhering to all applicable local, state, and national regulations.

2. Business Registration

- Legal Name: Holla Rewardz Llp
- Trade Name: Holla Rewardz
- Business Registration Number: ACG 8327
- Registered Address: E131 2nd Floor Ganpati Bhawan Mohammadpur Bhikaji Cama Place New Delhi - 110066
- Contact Information:
 - Email: info@hollarewardz.com
 - **Phone:** +91 11 4244 0037

3. Data Protection and Privacy - Holla Rewardz Llp is dedicated to protecting the privacy and personal data of our customers.

• **Privacy Policy**: Our Privacy Policy outlines how we collect, use, and protect your personal information. It is available at https://hollarewardz.com/wp-content/uploads/2024/06/Holla-Rewardz-Membership-Privacy-Policy.pdf

4. Consumer Protection Holla Rewardz adheres to the Consumer Protection Act, 2019, ensuring that our practices are transparent, fair, and in the best interests of our customers.

- **Consumer Rights**: Customers have the right to clear information about products and services, the right to cancel orders, and the right to refunds as per our Refund Policy.
- Customer Support: Our customer support team is available to address any concerns or complaints. Contact us at <u>info@hollarewardz.com</u> or call at +91 11 4244 0037

6. Advertising Standards - Holla Rewardz adheres to the advertising standards set by the Advertising Standards Council of India (ASCI) to ensure that all marketing and promotional materials are truthful, not misleading, and comply with applicable advertising regulations.

8. Financial Regulations Holla Rewardz ensures compliance with financial regulations, including anti-money laundering (AML) and know your customer (KYC) requirements as per the Prevention of Money Laundering Act, 2002.

9. Intellectual Property Holla Rewardz respects intellectual property laws and regulations as per the Indian Copyright Act, 1957, and other relevant laws. All content, trademarks, and intellectual property on our platform are protected and used in accordance with applicable laws.

10. Dispute Resolution In case of any disputes, Holla Rewardz is committed to resolving them amicably and in compliance with applicable laws.

• **Dispute Resolution Process**: Customers can contact our customer service team to initiate the dispute resolution process. If necessary, disputes may be escalated to mediation or arbitration as per the Arbitration and Conciliation Act, 1996.

11. Compliance and Reporting Holla Rewardz maintains a compliance program to ensure adherence to all applicable laws and regulations. We also provide mechanisms for reporting any non-compliance or unethical behavior.

For more information or any regulatory inquiries, please contact us at +91 4244 0037

This Regulatory Information is subject to change as per regulatory updates. Please review it periodically for any changes.